



L.O.V.E.™

QUICK START GUIDE

L.O.V.E. ENCRYPTED SMARTPHONES™

THE L.O.V.E. PHONE™

STAY PRIVATE.
STAY CONNECTED.

POWERED BY L.O.V.E. SECURE OS™



The L.O.V.E.™ Phone is a GLOBAL connection in the palm of your hand. Using The L.O.V.E. Phone™ is easy. This guide will help you set up your new encrypted L.O.V.E. Smartphone™ and activate it for the first time.

L.O.V.E.™ Protects Your Digital Assets

The L.O.V.E. Phone™ has been engineered for maximum security and user privacy. It is fully encrypted, offering full anonymity, thanks to the proprietary L.O.V.E. Secure OS™.

With L.O.V.E. Secure OS™, your digital assets and personal information are never collected, shared or sold to outside sources or 3rd parties. Your device is completely independent and does not need to communicate with Google, Microsoft or other backend systems to:

Update operating system

Update applications

Sync time zones

Get location services

Compatible with most popular apps (all stores).

L.O.V.E. Secure Os™ is free of centralized and monopolized technology and is a private and ad-free experience. L.O.V.E. Secure OS™ is void of bloatware, which is normally used to track and share information (your location, apps you use, activity patterns, etc.).



Welcome to L.O.V.E.™

Let's get started! Here's what you need to know:

01



The L.O.V.E. Phone™ is powered by L.O.V.E. Secure Os™, a custom, privacy-focused mobile operating system that provides unparalleled levels of encryption and security.

02



The L.O.V.E. Phone™ functions just like a regular smartphone, with added benefits. This guide will help you set up your device for the first time.

03



When setting up your new L.O.V.E. Phone™, please ensure you have an internet (Wi-Fi) connection and that your phone has at least 33% battery charge.

04



Activate your L.O.V.E. SIM™ card by visiting www.TheLovePhone.com. Log into the user center and then access Account Management.



What's in the box?

The L.O.V.E. Phone™ comes with all essentials you need to start your private communication experience off right

Every box includes:



The L.O.V.E. Phone™ device



USB cable type-C



International traveller 20w fast charger



Grip enhancing phone case



SIM ejector tool



An additional screen privacy protector, including dry and wet wipes.



Protect your screen

The L.O.V.E. Phone™ comes with a pre-applied protector that helps prevent screen scratches. The pre-applied screen will not prevent screen cracks from physical damage.

To protect the screen against physical damage, make sure to apply the screen protector. To do so, follow these steps:



01

First, remove the thin pre-applied screen protector.



02

Next, use the wet wipe to clean the surface.



03

Use the dry wipe after to ensure no moisture remains on the surface.



04

You can apply your new screen protector.

Aside from providing strong physical protection for your screen, the screen protector will also enhance your privacy by restricting visual access to bystanders, ensuring that only you are able to see what's on your screen while in use.



Getting started

01

Activate account username and password.

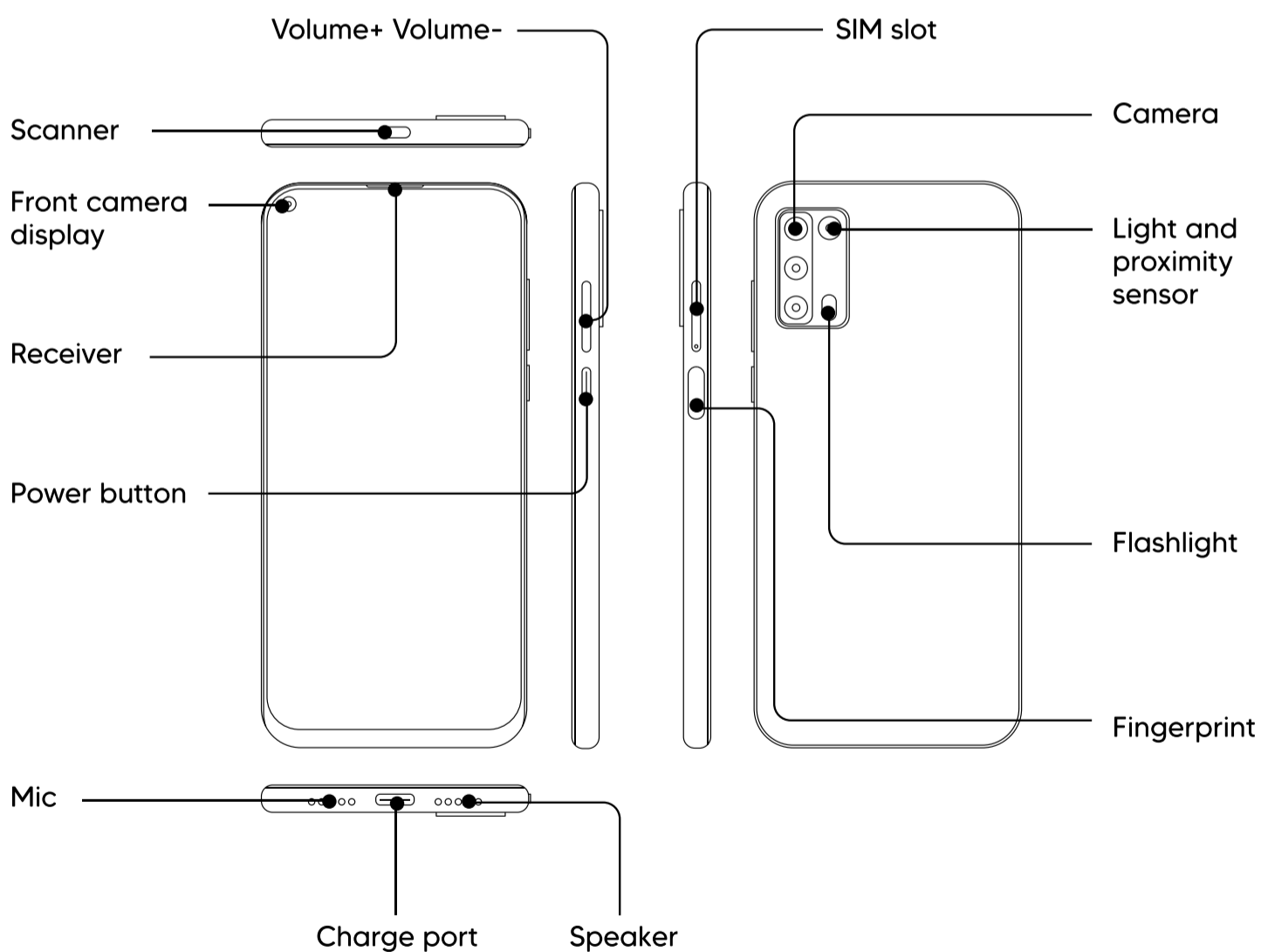
02

Activate Network & Internet connection

03

Plugin your phone and ensure you have at least 33% Battery charge.

Device layout

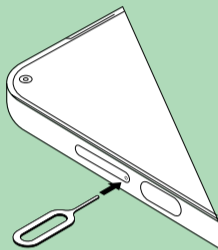


SIM card installation

The L.O.V.E. Phone™ comes complete with two SIM card slots. You can use multiple SIM cards of your choosing at any time, including your L.O.V.E. SIM™ card.

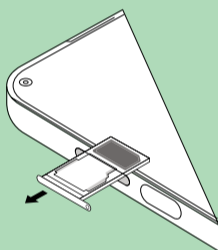
Here's how to get started:

01



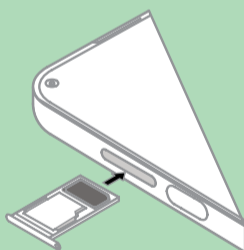
Use the SIMeject tool to open the SIM slot.

02



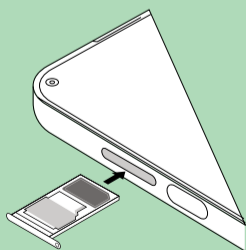
Take out the SIM card tray and insert your L.O.V.E. Phone™ SIM card into SIM slot one.

03



Insert the SIM tray back into the device.

04



You can use SIM slot two (2) for a second SIM, or a micro SD card.



Safety

Please observe the following safety guidelines when using your L.O.V.E. Encrypted Smartphone™



Operating temperature

Do not store your device at temperatures lower than -20°C or higher than 55°C, even if the device is turned off. Do not use your device at temperatures lower than -10°C or higher than 45°C.



In-vehicle use

Always stay in compliance with local traffic laws and regulations regarding mobile phone use while operating a vehicle. Do not rest your device on top of an airbag. Always secure your device while in a moving vehicle.



Airport and in-air use

Your device can safely pass through X-ray machines at airport security. While in flight, follow all posted and verbal instructions regarding safe in-air use of mobile devices.



Hazardous environments

Do not use your device in areas where a spark may ignite a fire or explosion. Follow posted signs regarding safe mobile phone use.



Use near medical devices

Your device emits electronic fields as part of normal operation. These fields may interfere with medical devices such as pacemakers. Consult with the medical device manufacturer and/or your physician regarding the safe use of your device near medical equipment.



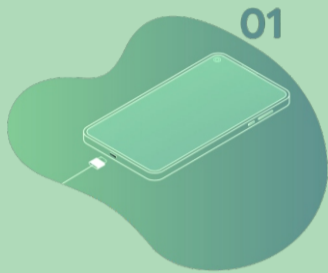
Safe volumes

To prevent possible hearing loss, do not listen to audio on your device at high volume levels for prolonged periods of time.



Keeping your device safe

Please observe the following safety guidelines when using your L.O.V.E. Encrypted Smartphone™



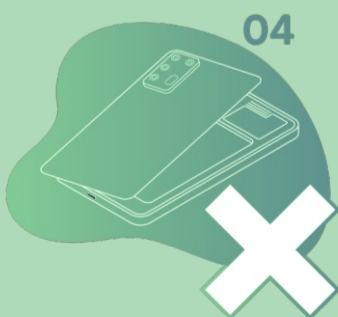
Use only a USB Type-C cable to connect and charge your L.O.V.E. Encrypted Smartphone™. The power adapter provided with your mobile device is compatible with most power outlets and can be used globally.



Avoid exposing your L.O.V.E. Encrypted Smartphone™ to liquids or overly hot heat sources. These may cause considerable damage to your device or cause the battery to explode.



Handle your L.O.V.E. Encrypted Smartphone™ with care. Dropping your device may crack the display or cause other internal damage.



Do not attempt to open the back panel or replace the battery of the L.O.V.E. Encrypted Smartphone™. Attempting to open the back panel or replace the battery will void the warranty of your device. Repairs of this nature should be performed only by authorized repair professionals.



Correct disposal of your device



This symbol implies that your L.O.V.E.™ Encrypted Smartphone and/or its battery must be disposed of separately from household waste and in compliance with local laws and regulations.

Extended & Limited Warranty

A 2-year extended warranty for The L.O.V.E. Phone™ can be purchased through the L.O.V.E.™ website. The 2-year extended warranty covers all hardware, software, and shipping & handling issues; it offers complete protection! Opt-in for your extended warranty to be fully protected today at TheLovePhone.com.

The L.O.V.E. Phone™ standard limited warranty is dependent upon, and only redeemable within, the original country or region of purchase.

Unless otherwise specified, The L.O.V.E. Phone™ limited warranty covers the product's hardware components as originally supplied. It does not cover software, consumable items, nor accessories, even if packaged or sold together with the product.

The limited warranty only covers functional defects of the product caused by workmanship or material defects.



Frequently asked questions

What is the L.O.V.E. Phone™ feature?

The L.O.V.E. Phone™ provides you with your own private US phone number and allows you to make phone calls to anywhere in the world, without incurring any network usage fees, as long as you are connected to the internet. The Softphone-like L.O.V.E. Phone™ allows you to call any phone number, including landlines, and is not restricted to devices within the same network or hardware system. The L.O.V.E. Phone™ feature functions as a secondary phone that is built right into The L.O.V.E. Phone™ Encrypted Smartphone.

What is a SoftPhone?

A SoftPhone is software that allows users to make telephone calls over the internet, like iMessage or FaceTime.

How do I use the L.O.V.E. Phone™ feature?

The L.O.V.E. Phone™ feature has all the functionality of a regular smartphone call but uses Wi-Fi rather than a traditional cellular network. Just push the L.O.V.E. Phone™ button to make a call over the internet, as you would a normal phone call.

How do I install a SIM card into The L.O.V.E. Smartphone™ ?

The left side of the phone has a SIM card port. Open the port using the reset pin tool that is provided within the packaging of The L.O.V.E. Phone™. Simply take out the SIM card tray and insert your L.O.V.E. SIM card into the phone.

Does the L.O.V.E. Smartphone™ come with 2 SIM card ports?

Yes, L.O.V.E. Smartphones™ have two SIM card ports and are unlocked. You are able to use a L.O.V.E. SIM™ card and another SIM card of your choosing simultaneously, should you wish to do so.



Frequently asked questions

How do I charge my L.O.V.E. Smartphone™?

Use only a USB Type-C cable to connect and charge your L.O.V.E. Smartphone™.

What are the camera specifications?

The L.O.V.E. Phone™ offers a 48MP+8MP+5MP rear camera.

Where are the volume buttons?

You will find the volume up and volume down buttons on the right side of the device.

Where is the power button?

On the right side of the L.O.V.E. Smartphone™, adjacent to the volume buttons, you will find the power button.

How do I take a screenshot / screen capture on my The L.O.V.E. Phone™?

Simply press and hold the power button. A menu to the right of your phone's screen will pop-up. Click the "screenshot" button and your screenshot will be saved to your phone.

How do I use the screen lock feature?

L.O.V.E. Phone™ can be unlocked using a PIN of your choosing, or via fingerprint recognition.

Where can I download more apps for the L.O.V.E. Smartphone™?

L.O.V.E. Secure OS™ leverages Aurora OSS, an app store with 60,000+ of your favorite apps.



Frequently asked questions

Will L.O.V.E.™ warn me if I am about to use an app that will compromise my privacy?

Yes. The L.O.V.E. Phone™ will send push notifications if you are going to download and use an app that is centralized, or compromises your privacy.

Which operating system does The L.O.V.E.™ use?

Your encrypted L.O.V.E. Smartphone™ is powered by L.O.V.E. Secure OS™, a custom and privacy-focused mobile operating system that provides unparalleled levels of encryption and security.

Does L.O.V.E.™ push OS updates to my phone?

Yes, L.O.V.E. Secure OS™ performs backend push updates without needing to connect to centralized platforms.

Does L.O.V.E.™ update my location settings automatically?

L.O.V.E. Smartphones™ allow you to configure your device to automatically update your location settings. Alternatively, you can do it manually.

How do I update the L.O.V.E. Secure Os™?

Users will be provided with a system-generated notification when the L.O.V.E. Secure OS™ is ready to update.





L.O.V.E.TM

For more details, please contact
support@thelovephone.comTM

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